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Docket Number (Optional)

176/22

ARANDO	NED UNINTENTIONALLY UNDER 37 CFR 1	1.137(b)
First named inventor: C. Philip Vassar		
Application I	No.: 09/694,714	Art Unit: 2154
Filed: October	r 23, 2000	Examiner: Viet Duy Vu
Title: METHOD AND APPARATUS FOR A DISTRIBUTED CALL SERVICING COMMUNITY		
Attention: Office of Petitions Mail Stop Petition Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 FAX (571) 273-8300		
•	NOTE: If information or assistance is needed in comp Information at (571) 272-3282.	pleting this form, please contact Petitions
The above-identified application became abandoned for failure to file a timely and proper reply to a notice or action by the United States Patent and Trademark Office. The date of abandonment is the day after the expiration date of the period set for reply in the office notice or action plus an extensions of time actually obtained.		
	APPLICANT HEREBY PETITIONS FOR REVIV	/AL OF THIS APPLICATION
 NOTE: A grantable petition requires the following items: Petition fee; Reply and/or issue fee; Terminal disclaimer with disclaimer fee - required for all utility and plant applications filed before June 8, 1995; and for all design applications; and Statement that the entire delay was unintentional. 		
1.Petition fee Small entity-fee \$ (37 CFR 1.17(m)). Applicant claims small entity status. See 37 CFR 1.27. Other than small entity – fee \$ (37 CFR 1.17(m))		
2. Reply and A.	d/or fee The reply and/or fee to the above-noted Office action i the form of	in(identify type of reply):
	has been filed previously on is enclosed herewith.	
В.	The issue fee and publication fee (if applicable) of \$ has been paid previously on is enclosed herewith.	<u>1,430.00</u> .

[Page 1 of 2]
This collection of information is required by 37 CFR 1.137(b). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Mail Stop Petition, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

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Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. 3. Terminal disclaimer with disclaimer fee ✓ | Since this utility/plant application was filed on or after June 8, 1995, no terminal disclaimer is required. A terminal disclaimer (and disclaimer fee (37 CFR 1.20(d)) of \$ _ for a small entity or \$ for other than a small entity) disclaiming the required period of time is enclosed herewith (see PTO/SB/63). 4. STATEMENT: The entire delay in filing the required reply from the due date for the required reply until the filing of a grantable petition under 37 CFR 1.137(b) was unintentional. [NOTE: The United States Patent and Trademark Office may require additional information if there is a question as to whether either the abandonment or the delay in filing a petition under 37 CFR 1.137(b) was unintentional (MPEP 711.03(c), subsections (III)(C) and (D)).] WARNING: Information or this form may become public. Credit card information should not be de credit card information and authorization on PTQ-2038. included on this form Py Date Stanature 34,356 Jeffrey I. Kaplan Registration Number, if applicable Typed or printed name KAPLAN GILMAN GIBSON & DERNIER L.L.P., (732) 634-7634 Address Telephone Number 900 Route 9 North, Woodbridge, New Jersey 07095 Address Enclosures: Fee Payment Reply Terminal Disclaimer Form Additional sheets containing statements establishing unintentional delay Other: Issue Fee Transmittal and return postcard CERTIFICATE OF MAILING OR TRANSMISSION [37 CFR 1.8(a)] I hereby certify that this correspondence is being: Deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to: Mail Stop Petition, Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450. Transmitted by facsimile on the date shown below to the United States Patent and Trademark Office as (571) 273-8300. Signature

Paula M. Halsey Typed or printed name of person signing certificate